



The Tokio Marine HCC Package of Protection: Can You Afford To Be Without It?

The consequences of accidental or malicious contaminations can be devastating to a firm's bottom line and reputation. Having the proper insurance provisions and specialized crisis expertise can be absolutely vital for a firm's survival and its brand. Without this, the damage might be irreparable.

Going far beyond traditional General Liability or Product Extortion policies, Tokio Marine HCC's Product Contamination policy offers a broad spectrum of coverage relating to expense reimbursement, preservation of profits and brand rehabilitation.

Complementing that policy are the pre- and post-crisis recall management and consulting services of Stericycle ExpertSOLUTIONS™ – available on a 24/7 basis to help policyholders when they need it most. Policyholders can utilize up to 10% of their premium to engage Stericycle ExpertSOLUTIONS for pre-incident planning and loss prevention procedures:

SERVICES

- Product safety-formulation, process, control & packaging - HACCP, GMPs, etc.
- Recall program
- Mock recalls
- Food defense plan
- Food allergen & product labeling program
- Handling regulatory inspections
- Food safety policy
- Food handler health policy
- Product traceability program
- Crisis management plan
- Supplier approval program
- Good manufacturing practices training

RECALL SOLUTIONS

- Call center / customer notification
- Store-level recall execution / retrieval of product
- Consumer complaint retrieval of product
- Compliant destruction of product

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