

# Cyber Pre-Breach & Post-Breach Response Services

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## We Know Cyber

We recognize that a one-size solution does not fit all. **Tokio Marine HCC's** experienced underwriters welcome the opportunity to develop creative solutions to tailor coverage for your client's needs.

We insure thousands of companies from Fortune 500 to small to midsize businesses. Our in-house claims experts have handled thousands of cyber incidents each year across a range of financial services, retail, hospitality, educational, healthcare and governmental organizations.

It's not just enough to have a policy in place, you want the security to know you can count on us before and after a breach happens. Our team of Underwriters provide guidance to help your insureds bolster their network with pre-breach solutions with preferred vendors for next generation anti-virus software to protect from unwanted infiltration of the network or access to our expert consultants available online or via phone to advise how to mitigate data and privacy breaches, prepare an incident response plan and respond to a suspected breach.

All of this is available to you and your insureds when you apply for a quote:



Cyber trainings



Phishing Simulations



Cyber Vulnerability Risk Report



Preferred rates and partnerships with security control



Experts to talk through legal privacy matters, best practices and questions



Access to a risk management website



24/7 expert claims handling



# System Control: Pre-Breach Readiness

Tokio Marine HCC insurance policyholders can access a curated list of service providers that offer a variety of risk mitigation services to help businesses reduce their risk of a cyber breach and benefit with reduced premium rates if certain controls are implemented before your policy binds. Services range from antivirus software to penetration testing to PCI compliance review.

This is a comprehensive list of service providers in good standing with Tokio Marine HCC - Cyber and Professional Lines Group. Services are to be secured directly with each entity and are not covered as part of your insurance policy.



Some rates have been negotiated and are determined per project and vary according to the size and scope of services.

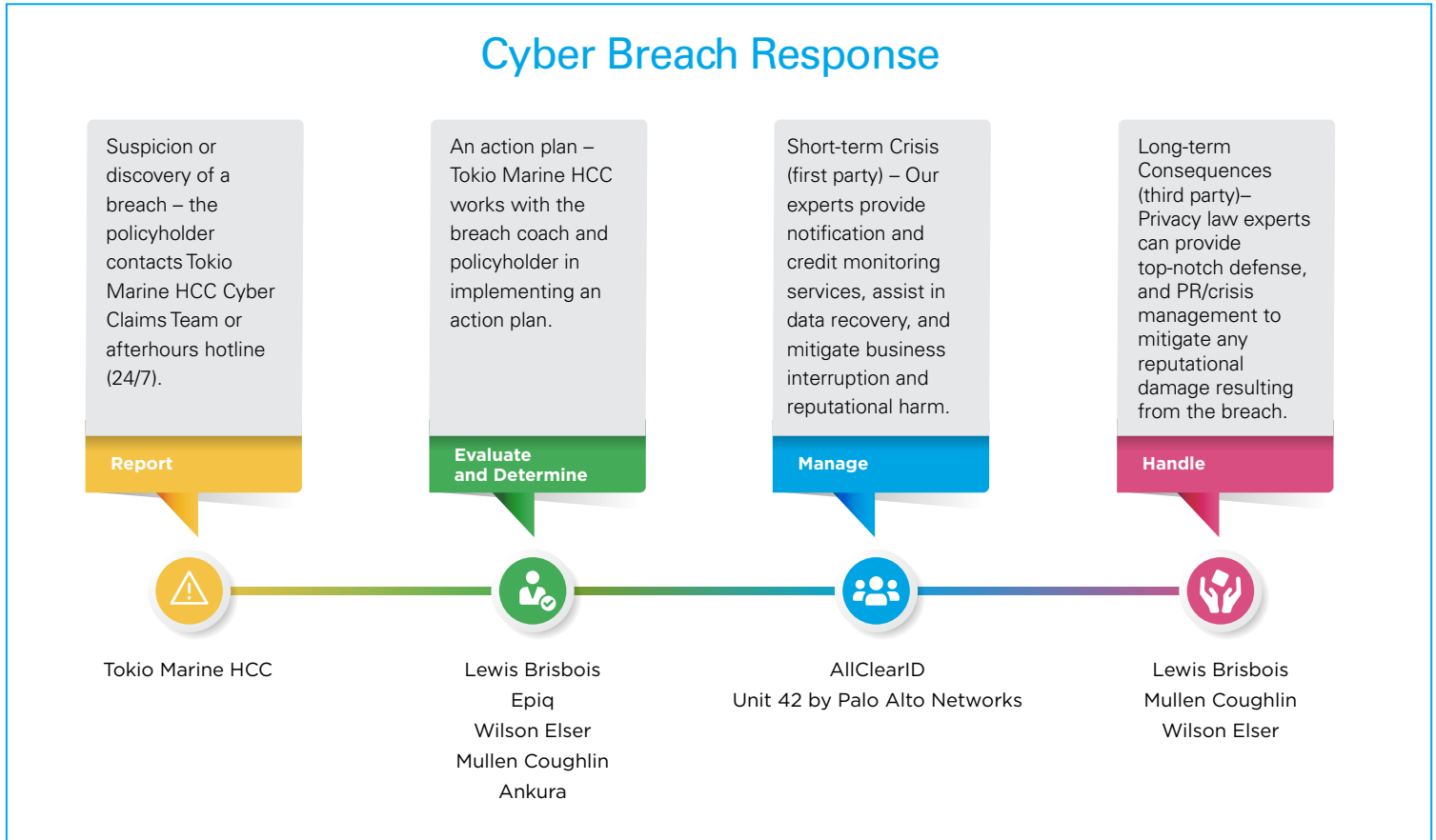
SERVICE	VENDOR	WEBSITE	PHONE	EMAIL
NEXT GENERATION ANTI-VIRUS SOFTWARE	CrowdStrike	<a href="https://www.crowdstrike.com">Crowdstrike.com</a>	917.797.7510	adam.cottini@crowdstrike.com
TWO-FACTOR AUTHENTICATION (2FA)	Duo Security	<a href="https://www.youroneit.com">youroneit.com</a>	703.570.4103	mike.zaroudny@youroneit.com
CLOUD BACKUP PROVIDER	Datto powered by OneIT	<a href="https://www.youroneit.com">youroneit.com</a>	703.570.4103	mike.zaroudny@youroneit.com
TABLE TOP READINESS ASSESSMENT	ePlace Solutions	<a href="https://www.eplacesolutions.com">eplacesolutions.com</a>	800.382.4468	efalke@eplaceince.com
	Kroll	<a href="https://www.kroll.com">Kroll.com</a>	212.833.3456	dbruch@kivuconsulting.com
	Arete Advisors	<a href="https://www.aretair.com">Areteir.com</a>	561.231.2758	jpasker@aretair.com
	Wilson Elser	<a href="https://www.wilsonelser.com">Wilsonelser.com</a>	601.499.8083	robert.walker@wilsonelser.com
	Tracepoint	<a href="https://www.tracepoint.com">Tracepoint.com</a>	844.TRACE04	info@tracepoint.com
NETWORK SECURITY/PENETRATION TESTING	Unit 42 by Palo Alto Networks	<a href="https://www.paloaltonetworks.com">paloaltonetworks.com</a>	631.495.2041	brburke@paloaltonetworks.com
	Kroll	<a href="https://www.kroll.com">Kroll.com</a>	212.833.3456	jrothstein@kroll.com
	Ankura	<a href="https://www.akura.com">Akura.com</a>	215.832.4485	incident@ankura.com
	Arete Advisors	<a href="https://www.aretair.com">Areteir.com</a>	561.231.2758	jpasker@aretair.com
SECURITY AWARENESS/PHISHING SIMULATION	ePlace Solutions	<a href="https://www.eplacesolutions.com">eplacesolutions.com</a>	800.382.4468	efalke@eplaceince.com
	Kroll	<a href="https://www.kroll.com">Kroll.com</a>	212.833.3456	jrothstein@kroll.com
	Proofpoint	<a href="https://www.proofpoint.com">Proofpoint.com</a>	877.634.7660	
PCI COMPLIANCE REVIEW	ePlace Solutions	<a href="https://www.eplacesolutions.com">eplacesolutions.com</a>	800.382.4468	efalke@eplaceince.com
	Kroll	<a href="https://www.kroll.com">Kroll.com</a>	212.833.3456	jrothstein@kroll.com



# Breach Control: Post-Breach Readiness

When it comes to providing exceptional service for your policyholders and rapid, expert breach response, Tokio Marine HCC's in-house claims team gives careful consideration to the needs of each insured. Our goal is to get your insured back up and running and reach a successful resolution. How do we do it?

## Cyber Breach Response



We work and collaborate with a trusted team of providers. We know every cyber claim is unique, so our claims team provides a range of options to best fit your policyholders' business and security needs.



"We deliver superior claims service and assistance. Our Cyber claims professionals are highly knowledgeable and pride themselves in responsiveness, efficiency, effectiveness, and going above and beyond for our insureds during challenging circumstances."

**Tamara Ashjian**

### Our cyber claims team can be reached at:

Business Hours: 818.382.6117 (8AM-5PM PST)

After Hours: 877.316.1627



Cyber & Professional Lines Group

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