



TOKIO MARINE
HCC

HCC Life Insurance Company
Premium Accounting Department

HCC Life Insurance Company operating as Tokio Marine HCC – A&H Group

Premium Payment Information

Please make checks payable to: **HCC Life Insurance Company**

Federal Tax-ID: 35-1817054

Payment Options

Payment Mailing Address:

HCC Life Insurance
Company A&H
P.O. Box 25773
New York, NY 10087

Overnight Mailing Address:

HCC Life Insurance
Company A&H
Attn: HCCL A&H & 25773
4 Chase Metrotech Center
Brooklyn, NY 11245

Direct Wire Transfer:

Account Name: HCC Life
Insurance Company A&H
Account Number: 737657091
Bank Name: JPMorgan Chase
Routing Number: 021 000 021

ACH Transfer:

Account Name: HCC Life
Insurance Company A&H
Account Number: 737657091
Bank Name: JPMorgan Chase
Routing Number: 021 000 021

Payment Information

Premium is due on the first of the month and is considered past due on the last day of the month in accordance with the policy terms. Policy is subject to termination without prior notice if premiums are not received within the policy grace period.

Supporting documentation is **required** with each payment in order to apply the funds correctly. The documentation must identify the policyholder, payment month, census, and rate information. Funds received without supporting documentation are subject to being returned to the remitter without credit to the account if the required documentation is not received within three (3) days.

Supporting documentation can be sent via **unencrypted** email to StopLossPremiumRemit@tmhcc.com. Please note this is a general email box, do not include Protected Health Information (PHI). In the subject line of the email include the remitter's name, as it would appear on the EFT, and the total amount of funds transferred. This will aid in identifying funds received via EFT and expedite payment processing.

Pre-filled billing statements with the rate information for the policy year are available upon request. Please contact your Client Account Manager for assistance.

The lockbox address is for **premium payments only**. Do not send correspondence, claims information or other documentation to the lockbox.

Please do not send payments to the Kennesaw office unless requested to do so.

HCC Life Insurance Company does not accept payments via credit cards or initiate fund transfers from client accounts.

Tokio Marine HCC – A&H Group (TMHCC) can process Claims Reimbursements via ACH providing a faster turnaround time. For additional information please send an email to hcclachenrollments@tmhcc.com