

Cyber Protection for Today's Digital Lifestyle





from Tokio Marine HCC- Cyber & Professional Lines Group

Smart Home

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As Our Lives Get More Connected, We Need to be Better Protected.

From online shopping and banking to social media and mobile smart home applications, devices hold personal information that hackers can use to steal data or money, engage in identity theft or gain access to your home. Thousands fall victim to email compromise, personal data breaches, and online bullying. Don't be part of the statistics.



1. This includes both Email Account Compromise (EAC) and Business Email Compromise (BEC) which scams individuals or businesses into transferring funds without authorization. 'Federal Bureau of Investigation Internet Crime Report 2021.' Internet Crime Complaint Center, Accessed February 16, 2023, https://www.ic3.gov/Media/PDF/Annua/Report/2021_/C3Report.pdf.

2. A personal data breach occurs when an individual's personal data is transferred to another without authorization. "Federal Bureau of Investigation Internet Crime Report 2021." Internet Crime Complaint Center, Accessed February 16, 2023, https://www.ic3.gov/Media/PDF/AnnualReport/2021_IC3Report.pdf.

- 3. This includes unsolicited email, text messages and telephone calls requesting personal, financial, and/or login credentials allegedly from a legitimate company. 'Federal Bureau of Investigation Internet Crime Report 2021.' Internet Crime Complaint Center, Accessed February 16, 2023. https://www.ic3.cov/Media/PDF/AnnualReport/2021. IC3Report.pdf.
- 4. "Preventing Bullying Wolence Prevention/Injury Center/CDC," Centers for Disease Control and Prevention. Accessed February 16. 2023. https://www.cdc.gov/violenceprevention/pdf/vv/Bullying-factsheet 508 1.pdf









This communication provides a general product summary and should not be construed as a guarantee of coverage. Any claim scenarios described in this communication are hypothetical and used solely for the purpose of illustrating how the insurance is intended to apply to certain situations. Whether, or to what extent, the insurance applies to a particular claim or loss depends on the circumstances of the claim or loss and the terms and conditions of the policy, as issued. In this era of internet-connected devices, technology has made our lives easier, but we have also become more vulnerable to cyberattacks and fraud. With a NetGuard[®] SELECT policy, you can feel protected.

NetGuard® SELECT provides coverage for a wide range of cyber threats, including:

Breach Event Costs and Security and Privacy Liability

If you have access to the private information of others because you serve on the board of a non-profit or volunteer to coach your child's sport team, you may face unexpected financial losses if that private information is lost, stolen or exposed while in your possession. With NetGuard® SELECT, you have **breach event costs** coverage, which pays for your costs to notify affected individuals and give them breach support, such as credit monitoring, when private information you are holding or using is lost, stolen or exposed. NetGuard® SELECT also protects you with **security and privacy liability** coverage, in case you need a defense against claims made against you by those affected individuals. **Security and privacy liability** coverage also covers settlements and judgments awarded against you in privacy and security claims.

Identity Theft Expenses

Your personal identity can be stolen and used by hackers to open new lines of credit or commit health insurance fraud. If you become a victim of identity theft, NetGuard[®] SELECT will cover your **identity theft expenses**, including the costs to request your credit report and enroll in credit monitoring. We also cover your legal expenses if you hire an attorney to help you restore your identity and credit.

In addition, our partner, IDX, will provide you with the care and assistance you need if/when your identity is stolen. Once you become a policyholder, you will have access to all of the identity theft tools and resources that IDX has to offer. Log onto <u>www.idx.us/tmhcc</u> to activate your services.

Data Recovery Costs

If data stored on a computer or smart device in your home is damaged or stolen due to a system failure, NetGuard® SELECT will cover your costs to replace, recreate or restore that data.

Cyber Extortion and Cyber Crime

Ransomware and cyber crime attacks are on the rise. If you or a member of your household clicks on the wrong link, inadvertently navigates infected web pages, or is tricked into opening infected files by malicious text messages or emails, you may become the victim of ransomware. Ransomware is a type of **cyber extortion event** where a hacker locks up your system or files and demands a ransom payment to regain access. If this happens to you, NetGuard® SELECT will cover the ransom amount and the cost of hiring an IT expert to help you through the crisis. Criminals can also steal your money through a variety of cyber crime schemes, such as stealing your passwords or personal credentials to take money directly from your bank account or to submit fraudulent wire transfer requests to your bank. You can also become a victim of phishing scams, where criminals use malicious emails, text messages or telephone calls to trick you into sharing your passwords or sending money. If you lose money due to any of these scams and you are not able to recover it from your credit card company or bank, NetGuard® SELECT will cover the loss.

Cyber Bullying

If you or a member of your household is a victim of cyber bullying, NetGuard[®] SELECT will cover your therapy fees, childcare or caregiver expenses, temporary relocation expenses, and the cost of hiring an IT expert to remove humiliating or harmful online content. If the victim of cyber bullying is a minor who is unable to attend school, NetGuard[®] SELECT also covers temporary private tutoring expenses, unreimbursed tuition or the increase in tuition to relocate the minor to another school.

Limits up to \$1,000,000 Premiums start at \$500

Contact your Tokio Marine HCC - Cyber & Professional Lines Group Underwriter to learn more.

Kareen Boyadjian, Vice President, Underwriting Tel: 818.439.4541 kboyadjian@tmhcc.com Contact our Cyber ClaimsTeam 24/7 if you think a cyber event has occurred.

Email us at CyberClaims@tmhcc.com or call 888.627.8995



Tokio Marine HCC | NAS Insurance Services, LLC, CA License #0677191

NetGuard[®] SELECT Cyber Liability for Individuals

Program Qualifications

To qualify for coverage, the Applicant must meeting the following requirements:

- Applicant **must not** have experienced any privacy or security claims/incidents in the past 5 years; and
- Applicant's net worth must not exceed \$1,000,000,000.

Coverage will not be bound under this program for any Applicants, including celebrities and professional athletes, who do not meet the program qualifications; however, such Applicants may be considered for coverage outside of the program.



Getting coverage is now easier than ever



We streamlined the application process in (3) three easy steps.

Please note:

- 1) Select your desired limit.
- 2) View your rate.
- 3) Purchase your personal cyber protection.





Limit Options (valid through 6/30/2023)

The Limits shown below are subject to, and excess of, an "each Claim" Deductible.

- A. Security and Privacy Liability Coverage
- B. Breach Event Costs Coverage
- C. Data Recovery Coverage
- D. Cyber Extortion Coverage
- E. Cyber Crime Coverage
- F. Identity Theft Expenses Coverage
- G. Cyber Bullying Coverage

Maximum Policy Aggregate Limit:

- A. Security and Privacy Liability Coverage
- B. Breach Event Costs Coverage
- C. Data Recovery Coverage
- D. Cyber Extortion Coverage
- E. Cyber Crime Coverage
- F. Identity Theft Expenses Coverage
- G. Cyber Bullying Coverage

Maximum Policy Aggregate Limit:

- A. Security and Privacy Liability Coverage
- B. Breach Event Costs Coverage
- C. Data Recovery Coverage
- D. Cyber Extortion Coverage
- E. Cyber Crime Coverage
- F. Identity Theft Expenses Coverage
- G. Cyber Bullying Coverage

Maximum Policy Aggregate Limit:

- A. Security and Privacy Liability Coverage
- B. Breach Event Costs Coverage
- C. Data Recovery Coverage
- D. Cyber Extortion Coverage
- E. Cyber Crime Coverage
- F. Identity Theft Expenses Coverage
- G. Cyber Bullying Coverage
- Maximum Policy Aggregate Limit:

\$100,000 Limit

\$100,000 each Claim/aggregate \$50,000 each Claim/aggregate **\$50,000** each Claim/aggregate **\$100,000**

\$250,000 Limit

\$250,000 each Claim/aggregate \$100,000 each Claim/aggregate \$100,000 each Claim/aggregate \$250,000 each Claim/aggregate \$250,000 each Claim/aggregate \$50,000 each Claim/aggregate **\$50,000** each Claim/aggregate **\$250,000** each Claim/aggregate **\$250,000** each Claim/aggregate **\$250,000** each Claim/aggregate

\$500,000 Limit

\$500,000 each Claim/aggregate \$100,000 each Claim/aggregate \$100,000 each Claim/aggregate \$500,000 each Claim/aggregate

\$1,000,000 Limit

\$1,000,000 each Claim/aggregate
\$100,000 each Claim/aggregate
\$100,000 each Claim/aggregate
\$1,000,000 each Claim/aggregate
\$1,000,000 each Claim/aggregate
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\$100,000 each Claim/aggregate



NetGuard[®] SELECT Program Rates and Purchasing Instructions

valid through 06/30/2023)

Limit	Deductible (Each Claim)	Annual Premium	Security and Privacy Liability Coverage Retroactive Date
\$100,000	\$500	\$500	None. Full Unknown Prior Acts Coverage.
\$250,000	\$1000	\$625	None. Full Unknown Prior Acts Coverage.
\$500,000	\$1000	\$1650	None. Full Unknown Prior Acts Coverage.
\$1,000,000	\$1000	\$2500	None. Full Unknown Prior Acts Coverage.

How to Purchase this Insurance

1. Fully complete the enclosed NetGuard[®] Select Insurance Application, including the attached Surplus Lines form (if non-CA risk) or D1 Disclosure Notice (if CA risk).

2. Submit the completed Application to TMHCC – CPLG for review. If approved, TMHCC – CPLG will release a quote to your broker. Your broker must submit a formal bind order on your behalf to TMHCC – CPLG, along with any outstanding subjectivities and premium payment (including state taxes, policy issuance fee and any applicable broker fee).

Policy & Endorsement Links

NetGuard[®] Select Insurance is underwritten by TMHCC – CPLG on our Houston Casualty Company Policy Form, version <u>NGS 1000 (1.2020)</u>, and endorsed with the following:

- Cryptocurrency Sublimit -NGS1037-112021
- Policyholder Disclosure Notice of Terrorism Insurance Coverage - <u>NGS 1035 (1.2020)</u>
- Service of Suit- NGS 1034 (1.2020)
- Nuclear Incident Exclusion NGS 1036 (5.2020)

Important Notice Tokio Marine HCC - Cyber & Professional Lines Group reserves the right to change the rates and/or limit options shown in this program packet prior to the "valid through" date(s) indicated. In addition, all terms and conditions outlined in this program packet are intended strictly for informational purposes and should in no way be construed as an agreement to bind coverage. All submissions must be reviewed and quoted by an Underwriter in order to bind terms.



Complete Identity and Privacy Protection

As a NetGuard[®] SELECT policyholder, you have access to industry-leading identity and privacy protection services to fight evolving cyber risks.



Tokio Marine HCC – Cyber & Professional Lines Group has partnered with IDX to provide a comprehensive suite of protection and prevention services accessible on your home computer and mobile phone including:

- Tri-Bureau Credit Monitoring
- Dark Web CyberScan[™] Monitoring
- TransUnion® Alerts for financial fraud
- VantageScore® 3.0 Credit Score Monitoring
- SocialSentry[™] Social Media Privacy and Fraud Protection
- Credit Lock by TransUnion®
- Lost Wallet Coverage
- Password Detective to verify credential compromise
- Unlimited Member Support and Expert Recovery in Identity Protection
- Advanced Tracking Blocker
- Safe Wi-Fi with Encrypted VPN
- Personal Privacy Score





Once you become a policyholder, simply log onto <u>www.idx.us/tmhcc</u> and follow the steps below to activate these services:

- 1. Click "Activate Your Protection"
- 2. Enter your email address and password to create your account
- 3. Check your inbox for a confirmation email
- 4. Click "verify email" button
- 5. Log in & agree to terms of service
- 6. Set up your account

Contact our Cyber Claims Team 24/7 if you think a cyber event has occurred. Email us at CyberClaims@tmhcc.com or call 888.627.8995





NetGuard[®] SELECT Insurance Application

THIS IS AN APPLICATION FOR A CLAIMS MADE AND REPORTED POLICY. THIS APPLICATION IS NOT A BINDER.

This application for NetGuard SELECT Insurance is intended to be used for the preliminary evaluation of a submission. When completed in its entirety, this application will enable the Underwriter to decide whether or not to authorize the binding of insurance. Please type or print clearly and answer all questions. If space is insufficient to answer any question fully, attach a separate sheet. Complete all required supplemental forms/applications.

1. GENERAL INFORMATION			
Name of Applicant			
Street Address			
City, State, Zip Code			
Phone Number			
Email Address			
Applicant's Industry			
Proposed Effective Date:			
2. DECLARATION OF NO KNOWN CLAIMS OR POTENTIAL CLAIMS			
As a condition of the Insurer's agreement to authorize the binding of insurance, the undersigned declares that :			
 a. within the last five (5) years, no person proposed for this coverage has received any claim, suit or complaint, or experienced any loss resulting from a privacy breach, security breach, identity theft, denial of service attack, cyber extortion threat, computer virus infection (including malware or ransomware), phishing attack, cyber bullying or damage to third party networks; 			
b. no person proposed for this coverage has knowledge of any privacy breach, security breach, identity theft, denial of servi attack, cyber extortion threat, computer virus infection (including malware or ransomware), phishing attack, cyber bullying damage to third party networks which may give rise to a claim or loss; and			
fraud, credit card f	within the last five (5) years, no person proposed for this coverage has experienced a financial loss resulting from wire transfer fraud, credit card fraud, forgery, theft of money from a bank account by electronic means, or theft of cryptocurrency as a result of a security breach or computer virus infection.		
Check this box if <u>all</u> of the statements in Section 2.a. through Section 2.c. above are true.			
If any statement in Section 2.a. through Section 2.c above is not true, please provide full claim or loss details (use additional sheets if necessary):			

NOTICE TO APPLICANT

The insurance for which you are applying will not respond to incidents about which any person proposed for coverage had knowledge prior to the effective date of the policy, nor will coverage apply to any claim or circumstance identified, or that should have been identified, in Section 2.a. through Section 2.c of this application.

NOTICE TO NEW YORK APPLICANTS: ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE CONTAINING ANY FALSE INFORMATION, OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO, COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME.

The Applicant hereby acknowledges that he/she/it is aware that the limit of liability shall be reduced, and may be completely exhausted, by defense costs and, in such event, the Insurer shall not be liable for defense costs or any other amounts, including judgments and settlements, that exceed the limit of liability.

I HEREBY DECLARE that, after inquiry, the above statements and particulars are true and I have not suppressed or misstated any material fact, and that I agree that this Application shall be the basis of the contract with the Insurer.

CERTIFICATION AND SIGNATURE

The Applicant has read the foregoing and understands that completion of this Application does not bind the Underwriter or the Broker to provide coverage. It is agreed, however, that this application is complete and correct to the best of the Applicant's knowledge and belief, and that all particulars which may have a bearing upon acceptability as a NetGuard SELECT Insurance risk have been revealed.

It is understood that this Application shall form the basis of the contract should the Underwriter approve coverage, and should the Applicant be satisfied with the Underwriter's quotation.

It is further agreed that, if in the time between submission of this Application and the requested date for coverage to be effective, the Applicant becomes aware of any information which would change the answers furnished in response to any question of this Application, such information shall be revealed immediately in writing to the Underwriter.

This Application shall be deemed attached to and form a part of the Policy should coverage be bound.

Print or Type Applicant's Name

Signature of Applicant

Date Signed by Applicant

California Fraud Warning

For your protection, California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.