

Estate Agents Claims Examples

Insurance is purchased for peace of mind and the quality of the claims-handling service when it is required. At HCC, we have a claims team with a wealth of relevant experience and expertise.

Property Manager:

Claim made by blind tenant who fell over collapsed wall, despite requests for managing agent to repair dilapidated wall. Claimant is claiming damages for personal injuries sustained.

Estate Agency:

Claim made by purchaser of property, as property was detailed as having double glazing in estate agents' particulars, but there was no double glazing. Claimant is claiming cost of installing double glazing.

Letting Agency:

Insured did not obtain a guarantor when letting property. Tenant began to pay rent late, and then defaulted on several payments. Landlord is pursuing the letting agent for the outstanding rent, as the tenant has disappeared.