

# BREACH CONTROL

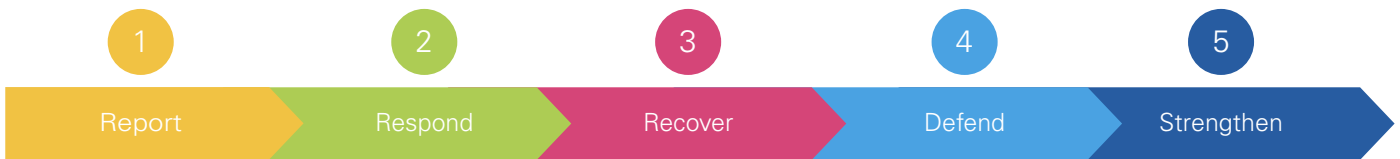
## POST-BREACH READINESS



### Rapid Response and Continuous Support

When a cyber incident occurs, exceptional service and swift, expert support are essential. The Tokio Marine HCC in-house Incident Response Team, together with our experienced cyber claims team, serves as a trusted partner when it matters most. Our priority is to restore your insured's operations quickly and bring the matter to a successful resolution. How do we do it?

### Incident Management and Claims Process



Our policyholders will work with an in-house Incident Management Specialist 24/7/365

Incidents or claims are reported to:  
**0808 175 4376**  
UKcyberclaims@tmhcc.com

Our policyholders work with an in-house Incident Management Specialist 24/7/365 team member who makes recommendations and guides our policyholders through every step of the process.

Policyholders are advised about the best recovery path and recommended recovery experts to assist with technical expertise and support.

In the event of a breach, we will engage outside experienced counsel to advise regarding notification and defense during litigation.

We recommend certain controls, including risk mitigation services, to place the insured in a stronger posture moving forward, post event.

### Financial Strength

With our strong financial foundation, we will be there when your insureds need it most – when we find a vulnerability on their network or when a claim happens.

**AM Best: AA+ Superior**

**S&P Global Ratings: A+ Strong**

**Fitch Ratings: AA- Very Strong**

# It's not a matter of if, but when.

With us, you're prepared.

## You've filed a claim. What's next?

Your Tokio Marine HCC policy goes beyond providing coverage—it connects you to a rigorously vetted network of incident response experts worldwide. Together with our in-house team, these specialists give you immediate access to proven resources, guidance, and solutions—without the need for separate retainers. Policyholders may engage the panel of providers below upon written notice of a claim or incident, including but not limited to:

### BREACH COACH



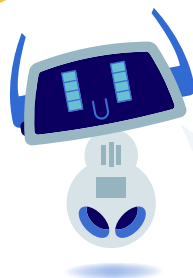
### FORENSICS



### CREDIT MONITORING



### PUBLIC RELATIONS



Access **CyberNET™** for free mitigation solutions that will help reduce your cyber risk, including best practice guidance; CTI blog posts on current threats and how to protect your business; and complimentary security awareness trainings, phishing training and simulations through Wizer. Simply register at <https://cybernet.tmhcc.com/register> and use the enrollment instructions on your policy schedule. It takes less than two minutes to sign up!

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