

# Cyber Glossary

TO ASSIST YOU IN COMPLETING YOUR APPLICATION

Please refer to the terms that apply to your specific application.

**Cloud-Based Backup Solution** is a service that stores copies of your data on remote third-party servers.

**Endpoint Detection and Response (EDR)** centrally collect and analyses comprehensive endpoint data across your entire organisation to provide a full picture of potential threats.

**Common Providers:** Carbon Black Cloud; Crowdstrike Falcon Insight; SentinelOne; Windows Defender Endpoint

**Immutable Backups** are backup files that are fixed and unchangeable, allowing immediate deployment in the event of ransomware attacks or other data loss.

**Multi-Factor Authentication (MFA)** is an electronic authentication requiring two or more forms of verification, such as knowledge (e.g., password), possession (e.g., phone or key), and inherence (e.g., FaceID or hand print).

**Common MFA providers for remote network access:** Okta; Duo; LastPass; OneLogin; and Auth0.

**Next-Generation Anti-Virus (NGAV)** is endpoint antivirus software that leverages predictive analytics driven by machine learning and artificial intelligence with threat intelligence to detect and prevent malware and fileless non-malware attacks, identify malicious behaviour, and respond to new and emerging threats that previously went undetected.

**Common Providers:** BitDefender™; Carbon Black; CrowdStrike Falcon Prevent; SentinelOne; Sophos; Symantec

**Offline/Air-Gapped Backup Solution** is a backup and recovery solution in which your data is stored offline (i.e., disconnected) and cannot be accessed. If a file or system of files has no connection to the internet or a LAN, it can't be remotely hacked or corrupted.

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**Personally Identifiable Information (PII)** is information that can be used to determine, distinguish or trace an individual's identity, including, but is not limited to, financial account numbers, security codes, personal identification numbers (PINs), credit and debit card numbers, social security numbers or National Insurance numbers, driver's licence numbers, addresses, passwords, and any other non-public information as defined in the policy form.

**Remote Desktop Protocol (RDP)** is a Microsoft proprietary protocol enabling users to connect remotely to another computer via a graphical interface. The Microsoft RDP provides remote display and input capabilities over network connections for Windows-based applications running on a server.

**Remote Desktop Web (RDWeb)**, also known as Microsoft Remote Desktop Web Access, is a service that provides remote access to corporate resources through a web portal, including remote desktop access and other applications published on the portal.

**Remote Monitoring and Management (RMM)** tools allow IT providers to remotely manage and monitor network environments, including remote access, patch management, and reporting functionalities.

**Common Providers:** ConnectWise and ManageEngine

**SSL VPN (Web VPN)** simplifies user authentication and network connection by allowing users to login over a webpage from any device, managed or unmanaged, without installing client software. While convenient, it is easily discoverable by threat actors.

**Common Providers:** Fortnet, Cisco, and Palo Alto VPN Appliances

**Virtual Private Network (VPN)** encrypts connections between a remote device and an internal network, securing external access to internal systems.

**Common Providers:** Fortnet, Cisco, and Palo Alto VPN Appliances