

# Trade Credit Contact Sheet



## For new business enquiries

### UK and ROW enquiries

|                                                       |                                                                                                                 |
|-------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| <b>Sales Department</b>                               | <b>T:</b> +44 (0)1664 423333<br><b>E:</b> <a href="mailto:creditsales@tmhcc.com">creditsales@tmhcc.com</a>      |
| <b>Nick Dando</b><br>Senior Commercial Underwriter    | <b>M:</b> +44 (0) 7701 313342<br><b>E:</b> <a href="mailto:ndando@tmhcc.com">ndando@tmhcc.com</a>               |
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| <b>Shane West</b><br>Senior Commercial Underwriter    | <b>M:</b> +44 (0) 7738 064395<br><b>E:</b> <a href="mailto:swest@tmhcc.com">swest@tmhcc.com</a>                 |
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| <b>Nicki Wells</b><br>New Business Monitoring Support | <b>M:</b> +44 (0) 7355 675645<br><b>E:</b> <a href="mailto:nwells@tmhcc.com">nwells@tmhcc.com</a>               |
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### European enquiries

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| <b>Gerard Gibney</b><br>Senior Commercial Underwriter | <b>M:</b> +353 (87) 451 0803<br><b>E:</b> <a href="mailto:ggibney@tmhcc.com">ggibney@tmhcc.com</a> |
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## For enquiries about your policy

### UK and ROW enquiries

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| <b>Customer Relations Department</b>                   | <b>T:</b> +44 (0)1664 424000<br><b>E:</b> <a href="mailto:creditsupport@tmhcc.com">creditsupport@tmhcc.com</a> |
| <b>Andrew Aldridge</b><br>Head of Renewals (North)     | <b>M:</b> +44 (0) 7738 064210<br><b>E:</b> <a href="mailto:aaldrige@tmhcc.com">aaldrige@tmhcc.com</a>          |
| <b>Leigh Carnie</b><br>Head of Renewals (South)        | <b>M:</b> +44 (0) 7834 711114<br><b>E:</b> <a href="mailto:lcarnie@tmhcc.com">lcarnie@tmhcc.com</a>            |
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| <b>Linda Christensen</b><br>Senior Commercial Underwriter | <b>M:</b> +44 (0) 7701 313343<br><b>E:</b> <a href="mailto:lchristensen@tmhcc.com">lchristensen@tmhcc.com</a> |
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| <b>Gerard Gibney</b><br>Senior Commercial Underwriter | <b>M:</b> +353 (87) 451 0803<br><b>E:</b> <a href="mailto:ggibney@tmhcc.com">ggibney@tmhcc.com</a> |
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## For enquiries about your credit limits

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| <b>Credit Risk Department</b> | <b>E:</b> <a href="mailto:creditunderwriting@tmhcc.com">creditunderwriting@tmhcc.com</a> |
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| <b>Fiona O'Brien</b><br>Risk Underwriting Manager | <b>M:</b> +44 (0) 7590 940 828<br><b>E:</b> <a href="mailto:fobrien@tmhcc.com">fobrien@tmhcc.com</a>    |
| <b>Chris Ardern</b><br>Senior Risk Underwriter    | <b>M:</b> +44 (0) 7738 064316<br><b>E:</b> <a href="mailto:cardern@tmhcc.com">cardern@tmhcc.com</a>     |
| <b>Alice Bremner</b><br>Senior Risk Underwriter   | <b>M:</b> +44 (0) 7921 698073<br><b>E:</b> <a href="mailto:abremner@tmhcc.com">abremner@tmhcc.com</a>   |
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| <b>Karen Crowley</b><br>Senior Risk Underwriter   | <b>M:</b> +44 (0) 7742 879566<br><b>E:</b> <a href="mailto:kcrowley@tmhcc.com">kcrowley@tmhcc.com</a>   |

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| <b>Panteha Suttie</b><br>Export Risk Underwriter | <b>M:</b> +44 (0) 7591 949845<br><b>E:</b> <a href="mailto:psuttie@tmhcc.com">psuttie@tmhcc.com</a>   |
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| <b>Ian Tacey</b><br>Senior Risk Analyst          | <b>M:</b> +44 (0) 1664 423212<br><b>E:</b> <a href="mailto:itacey@tmhcc.com">itacey@tmhcc.com</a>     |

## To report a potential claim or to enquire about a claim

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|--------------------------|--------------------------------------------------------------------------------------------------------------|
| <b>Claims Department</b> | <b>M:</b> +44 (0)1664 423322<br><b>E:</b> <a href="mailto:creditclaims@tmhcc.com">creditclaims@tmhcc.com</a> |
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| <b>Shannon Magee</b><br>Claims Manager           | <b>M:</b> +44 (0) 7484 487864<br><b>E:</b> <a href="mailto:smagee@tmhcc.com">smagee@tmhcc.com</a>       |
| <b>Anna Halls</b><br>Senior Claims Technician    | <b>M:</b> +44 (0) 7840 841501<br><b>E:</b> <a href="mailto:ahalls@tmhcc.com">ahalls@tmhcc.com</a>       |
| <b>Neil Tompkins</b><br>Senior Claims Technician | <b>M:</b> +44 (0) 7935 705994<br><b>E:</b> <a href="mailto:ntompkins@tmhcc.com">ntompkins@tmhcc.com</a> |
| <b>Kelly Bevan</b><br>Claims Technician          | <b>M:</b> +44 (0) 7783 909121<br><b>E:</b> <a href="mailto:kbevan@tmhcc.com">kbevan@tmhcc.com</a>       |

## Directors

|                                                          |
|----------------------------------------------------------|
| <b>Martyn Ward</b> - Managing Director - Credit & Surety |
| <b>Jane Hull</b> - Underwriting Director - Credit        |
| <b>Ray Massey</b> - Underwriting Director - Credit       |

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