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HCC EXECPLUS Directors and Officers Insurance

Policy Document



Tokio Marine HCC is a trading name of **HCC International Insurance Company plc**, which is a member of the Tokio Marine HCC Group of Companies. HCC International Insurance Company plc is authorised by the UK Prudential Regulation Authority (PRA) and regulated by the UK Financial Conduct Authority (FCA) and Prudential Regulation Authority. Registered in England and Wales No. 01575839 with registered office at 1 Aldgate, London EC3N 1RE, UK.



PLEASE NOTE:

THIS IS A CLAIMS MADE POLICY.

THE COVER PROVIDED BY THIS POLICY IS AFFORDED SOLELY WITH RESPECT TO CLAIMS FIRST MADE AGAINST AN **INSURED** DURING THE **POLICY PERIOD** OR ANY **DISCOVERY PERIOD** PURCHASED.

THE **NAMED COMPANY** IS REQUESTED TO READ THIS POLICY AND SCHEDULE CAREFULLY. IF IT IS INCORRECT PLEASE RETURN IT IMMEDIATELY FOR ALTERATION TO FITZWILLIAM HOUSE, 10 ST. MARY'S AXE, LONDON, EC3A 8BF, UNITED KINGDOM.



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NOTICE: THIS IS A CLAIMS MADE POLICY WHICH APPLIES ONLY TO CLAIMS FOR **WRONGFUL ACTS** FIRST MADE AGAINST THE **INSUREDS** DURING THE **POLICY PERIOD** OR, IF APPLICABLE, THE **DISCOVERY PERIOD**. THE **LIMIT OF LIABILITY** AVAILABLE TO PAY DAMAGES OR SETTLEMENTS WILL BE REDUCED, AND MAY BE EXHAUSTED, BY THE PAYMENT OF **DEFENCE COSTS** AND **INVESTIGATION COSTS**. **DEFENCE COSTS** AND **INVESTIGATION COSTS** WILL BE APPLIED AGAINST THE RETENTION. THE **INSURER** HAS NO DUTY UNDER THE POLICY TO DEFEND ANY **INSURED**.

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POLICY I	NUMBER:		
ITEM 1.	NAMED COMPANY:	(a)	Name:
		(b)	Principal Address:
ITEM 2.	POLICY PERIOD:	(a)	Inception Date:
		(b)	Expiration Date:
			days inclusive at local standard time at the Principal Address d in ITEM 1(b).
ITEM 3.	LIMIT OF LIABILITY	GBP	in the aggregate, for all insurance covers combined
ITEM 4.	AGGREGATE SUB-LIMITS	(a)	Definition 2.14(b)(iii) - Civil fines and penalties: GBP
		(b)	Carve-back to Exclusion 3.3- Pollution Defence Costs: GBP
		(c)	Extension 4.2 - Investigation Costs: GBP
			(i) Company Investigations: GBP
			 Official Investigations commenced or maintained within the jurisdiction of or under any laws of the United States of America: GBP
			(iii) Other Investigations: NIL
		(d)	Extension 4.6 - Company Crisis Response Costs: GBP
		(e)	Extension 4.7 - Reputational Mitigation Costs: GBP
		(f)	Extension 4.9 - Emergency Costs: GBP
		(g)	Extension 4.10 - Assets and Liberty Protection: GBP
		(h)	Extension 4.11 - Bail Bond Costs: GBP
			ub-Limits are part of and not in addition to the Limit of ity stated in ITEM 3 of the Schedule.
ITEM 5.	NON-EXECUTIVE	(a)	Each Non-Executive Director : GBP [•]; nevertheless,
	DIRECTOR EXTRA LIMIT:	(b)	Aggregate for all Non-Executive Directors : GBP [•]



ITEM 6.	RETENTIONS			ng Agreement 1.1: NIL, or the minimum required under able law, if any.
		(b) I	Insurir	ng Agreements 1.2 and 1.3:
		((i)	Securities Claims brought or maintained within the jurisdiction of or under any laws of the United States of America: USD each and every Securities Claim .
		((II)	Other Securities Claims: GBP each and every Securities Claim.
		((iii)	Claims brought or maintained within the jurisdiction of or under any laws of the United States of America other than Securities Claims : USD each and every Claim .
		((IV)	Claims brought or maintained outside the jurisdiction of or under other laws than those of the United States of America other than Securities Claims : GBP each and every Claim .
ITEM 7.	PREMIUM	GBP	p	lus applicable tax
ITEM 8.	INSURER DETAILS		ITEDN	ATIONAL INSURANCE COMPANY PLC
	INSURER DETAILS			/ the UK Prudential Regulation Authority
				gulated by the PRA and the UK Financial
				ority (FCA) England and Wales No. 01575839
		-		ddress: 1 Aldgate, London,
		-		Jnited Kingdom
		LOON	, C	
ITEM 9.	REQUIRED NOTICES TO	Tokio M	larine	HCC
	BE ADDRESSED TO	Torre Di		
				Planta 10
				ona, Spain
				ims Manager
		,		
ITEM 10.	APPLICABLE LAW AND	(a) A	Applic	able Law:
	EXCLUSIVE		• •	sive Jurisdiction:
	JURISDICTION	(-)		
ITEM 11.	CONTINUITY DATE	Pending	g and	prior litigation:
ITEM 12.	INSURING AGREEMENTS			Agreements indicated as Covered below are provided licy. Not Covered means not purchased.
				ng Agreement 1.1: Covered
				ng Agreement 1.2: Covered
		(~)		



ITEM 13. DISCOVERY PERIOD

- (c) Insuring Agreement 1.3: Covered/NOT COVERED
- (d) Insuring Agreement 1.4: Covered

(a) Automatic **Discovery Period**:

- (i) Duration: months after the Expiration Date
- (ii) Additional Premium: NIL
- (b) Automatic **Discovery Period** for **Retired Directors**:
 - (i) Duration: 120 months after the Expiration Date
 - (ii) Additional Premium: NIL
- (c) Optional **Discovery Periods**:

Option 1:

- (i) Duration: months after the Expiration Date
- (ii) Additional Premium: % of the premium stated in ITEM 7 of the Schedule

Option 2:

- (i) Duration: months after the Expiration Date
- (ii) Additional Premium: % of the premium stated in ITEM 7 of the Schedule

ITEM 14. NEW SUBSIDIARIES ASSET LIMITS

ITEM 15. ENDORSEMENTS ATTACHED AT ISSUANCE:

Entity's total assets: % of the total consolidated assets of the **Named Company** as reported in its latest audited Annual Report and Accounts (or equivalent in any other relevant jurisdiction)

IN WITNESS WHEREOF, the **Insurer** has caused this Policy to be signed in the Schedule by a duly authorised representative of the **Insurer**.



THIS IS A CLAIMS MADE POLICY. PLEASE READ IT CAREFULLY.

In consideration of the payment of the premium or agreement to pay the premium and in reliance upon the statements made in the **Proposal**, which is made a part hereof and deemed attached hereto, and subject to the terms and conditions of this Policy and any endorsements attached to this Policy, the **Insurer** and the **Named Company** agree as follows:

1. Insuring Agreements

1.1. INSURED PERSONS COVER

The **Insurer** shall pay to or on behalf of any **Insured Person** any **Loss** resulting from a **Claim** first made during the **Policy Period** (or **Discovery Period**, if applicable), except to the extent that the **Company** has indemnified or advanced such **Loss** to or on behalf of such **Insured Person**.

1.2. COMPANY REIMBURSEMENT COVER

The **Insurer** shall pay to or on behalf of any **Company** any **Loss** resulting from a **Claim** first made during the **Policy Period** (or **Discovery Period**, if applicable), if and to the extent that such **Company** has indemnified or advanced such **Loss** to or on behalf of an **Insured Person**.

1.3. COMPANY SECURITIES CLAIMS COVER

The **Insurer** shall pay to or on behalf of any **Company** any **Loss** resulting solely from a **Securities Claim** first made during the **Policy Period** (or **Discovery Period**, if applicable).

1.4. NON-EXECUTIVE DIRECTORS EXTRA COVER

The **Insurer** shall pay to or on behalf of any **Non-Executive Director** any **Loss** resulting from a **Claim** first made during the **Policy Period** (or **Discovery Period**, if applicable) up to the **Non-Executive Director Extra Limit** but only after exhaustion of:

- (a) the Limit of Liability; and
- (b) any other available directors' and officers' or management liability cover whether written excess of the Limit of Liability or otherwise; and
- (c) any other valid and collectible indemnification from any other source.

2. Definitions

2.1 Assets and Liberty Protection Costs	 (a) the seizure, freezing, confiscation, assumption of ownership and control, or suspension of rights of ownership of, an Insured Person's real property or personal assets; or
	(b) a charge over an Insured Person 's real property or personal assets; o
	(c) the permanent or temporary prohibition on an Insured Person from holding office as a director or officer of a Company ; or
	(d) the restriction of an Insured Person 's liberty to a domestic residence or an official detention; or
	(e) the deportation of an Insured Person upon revocation of otherwise valid immigration status for any reason other than such Insured Person 's arrest or conviction for a crime,
	sought or obtained through any interim or interlocutory judicial order by reason of a Claim against such Insured Person covered under this Policy.
2.2 Change in Control	means:



		(a)	the appointment of a Liquidator by or on behalf of the Named Company ; or
		(b)	the Named Company 's merger with or consolidation into any other company; or
		(c)	any person or company acting alone or in concert:
			 acquiring ownership or control or assuming control pursuant to a written agreement with other shareholders of more than 50% of the voting rights in the Named Company and/or more than 50% of the outstanding Securities representing the right to vote for the election of the board of directors of the Named Company and/or assuming the right to appoint or remove the majority of the board of directors of the Named Company; or
			(ii) acquiring ownership of all or the majority of the Named Company 's assets.
2.3	Claim	(a)	any written demand for monetary or non-monetary relief; or
		(b)	any civil (including arbitration and other alternative dispute resolution), criminal, regulatory or administrative proceeding; or
		(c)	any Securities Claim,
			st an Insured for a Wrongful Act , deemed to be made upon receipt service upon the Insured , whichever is earlier.
		same consid	or more Claims arise out of or are based upon or attributable to the or related or continuous or repeated Wrongful Acts , they will be dered a single Claim and will be deemed first made at the time the Claim was made.
2.4	Company	Mean	3
		(a)	the Named Company; or
		(b)	any Subsidiary .
2.5	Company Investigation	or sus which gover	s an internal investigation commenced by the Company of an actual spected material breach of any Insured 's legal or regulatory duties the Company is required to formally notify to an official mmental body, enforcement agency, or regulator, and in which an ed Person is reasonably required to participate.
2.6	Defence Costs		
2.0		the pr or del reason attach invest a Clai	s reasonable and necessary fees, costs and expenses incurred with ior written consent of the Insurer (not to be unreasonably withheld ayed), for which the Insured is legally liable to pay, including the nable premiums but not the collateral for any appeal bond, ment bond or similar bond for any civil proceeding, resulting from igating, adjusting, defending, appealing or otherwise participating in m , but excluding salaries, wages, benefits or overhead expenses of brs, officers or employees of the Company .



2.7	Discovery Period	means the relevant period stated in ITEM 13 of the Schedule commencing immediately after the Expiration Date as stated in ITEM 2(b) of the Schedule.	
2.8	Insured) any Insured Person ; and	
) any Company , solely for the purpos and Extension 4.6, if purchased.	es of Insuring Agreement 1.3
2.9	Insured Person		•
2.9	insured Person	eans any natural person who was, is c comes:	or during the Policy Period
) a director or officer, non-executive (including any shadow director) of an	
) an Outside Director ; or	
) named as a prospective director or o prospectus, circular or similar issued	
) an employed attorney of any Com Section 307 of the Sarbanes-Oxley A of America; or	
		 a person employed by any Comp Services Authority has given its appro- the Financial Services and Markets A Company one or more of those com are designated by the Financial Ser influence functions"; or 	oval, pursuant to Section 59 of Act 2000, to perform for such trolled functions which were or
		an employee of the Company but on	ly with respect to any:
		(i) Claim for a Wrongful Employ	yment Practice; or
		(ii) Claim where and during such defendant along any person li	
		(iii) Claim in respect of a Wrong committed in a managerial or	
		sured Person shall not include any insol ditor appointed on behalf of a Company .	vency practitioner or external
2.10	Insurer		
		eans the entity named in ITEM 8 of the Sc	hedule.
2 1 1	Investigation		
2.11 Investigation means any Official Investigation or Company Into matters existing prior to the Expiration Date as the Schedule.			
		n Investigation shall be deemed first mad first required to participate in, or formally ch Investigation , whichever is the earlier	identified as being subject to,
0.40			
2.12	Investigation Costs	eans any reasonable and necessary fees an salary) incurred by an Insured Person insent (not to be unreasonably withheld o ere is no allegation of a Wrongful Act	with the Insurer 's prior written r delayed) at such time when
		and is no unogation of a mongial Act	



Practice against the **Insured Person**, in attending or participating in an **Investigation**.

0.40	Limit of Liphility					
2.13 Limit of Liability means the amount stated in ITEM 3 of the S		nount stated in ITEM 3 of the Schedule.				
0.44	• • • • •					
2.14	Loss	Means:				
		(a) Defence Costs ; and				
		(b)		mounts that an Insured is legally obliged to pay as a result of m including:		
			(i)	damages including punitive or exemplary damages and the multiplied portion of any multiplied damage award where lawfully insurable by the laws of the jurisdictions in which such sums are payable and in which such sums were ordered to be paid;		
			(ii)	settlements, judgments, pre and post- judgment interest on a covered judgment or award, or awards of costs or other amounts; and		
			(iii)	any civil fine or penalty where lawfully insurable by the laws of the jurisdictions in which such civil fine or penalty is payable and in which such fine or penalty was ordered to be paid, subject to the Sub-limit stated in ITEM $4(a)$ of the Schedule.		
		Loss shall not include:				
		(1) criminal fines or penalties; or				
		(2)	regula	tory fines or penalties imposed on a Company; or		
		(3)	perso corpo	(except under Insuring Agreement 1.1 to the extent that nal liability of a director or officer for non-payment of rate taxes is established by law in the jurisdiction in which the is made and such liability constitutes a Non-Indemnifiable ; or		
		(4)	any ki	nd of employment-related benefits; or		
		(5)		eimbursement of a Company required pursuant to Section he Sarbanes-Oxley Act of 2002 of the United States of ca; or		
		(6)	jurisdi	mounts which are deemed uninsurable under the laws of the ctions in which such sums are payable or in which such sums ordered to be paid.		
		violation States Costs such v	ons of 3 of Am s, settle violation	ing the above, in case of Securities Claims alleging Section 11 or 12 of the Securities Act of 1933 of the United herica, the Insurer shall not deem the portion of Defence ments and judgments incurred by an Insured attributable to his to be uninsurable and such portion shall be considered his Policy.		
2.15	Named Company	means	s the er	ntity named in ITEM 1 of the Schedule.		



2.16	Non-Executive Director		any natural person serving as a non-executive director of the d Company .		
2.17	Non-Executive Director Extra Limit	means the amount specified as such in ITEM 5 of the Schedule.			
2.18	Non-Indemnifiable Loss	Insure under s	Loss that a Company (i) is legally prohibited from indemnifying the d Person for, or (ii) is unable to indemnify due to its insolvency section 123 of the Insolvency Act 1986 or under the law that governs olvency of such Company .		
2.19	Official Investigation	 means any formal or official hearing, investigation or inquiry be governmental or judicial agency into the affairs of a Company, an Outs Entity or an Insured Person in their capacity as such, commenced by receipt by an Insured Person of written documentation by the be empowered to investigate (in the case of the United States Securities Exchange Commission, a subpoena or a Wells Notice): (a) that legally requires such Insured Person to attend or participation. 			
			in such hearing, investigation or inquiry; or		
		(b)	in which the Insured is identified by an investigating authority as a subject of such hearing, investigation or inquiry.		
		inspec industr	Il Investigation shall not include routine regulatory supervision, tion or compliance reviews or any investigation which focuses on an y rather than a Company , Outside Entity or Insured Person in apacity as such.		
2.20	Outside Director	reques	any natural person employed by the Company who, at the specific of the Company , serves as a director, officer, trustee, regent or nor of or in another equivalent executive position with an Outside		
2.21	Outside Entity				
2.21	Outside Entity	means	:		
		(a)	any organisation, association or entity, run on a non-profit basis during any time any person serves as an Outside Director therein; or		
		(b)	any organisation, association, or entity in which a Company owns any but not more than 50% of the issued and outstanding shares representing the right to vote for the election of such Outside Entity 's directors,		
		Outsic	le Entity shall not include:		
		(i)	any organisation, association or entity having any of its Securities traded on any exchange in the United States of America; or		
		(ii)	any financial institution (including any bank, depository institution, investment company, securities broker, dealer or underwriter, asset manager or insurance company),		
		unless	expressly agreed by the Insurer by endorsement to this Policy.		



2.22	Policy Period	means	the period set forth in ITEM 2 of the Schedule.
2.23	Proposal	Insure this Pe attache and o	any documents, statements and information made available to the r for the purpose of its assessment of the risk to be covered under olicy, including but not limited to any proposal form and any ments thereto, annual reports, financial statements of any Company ther information or materials made publicly available by any any , Subsidiary or Insured Persons .
2.24	Recognised Insured		
2.21	v. Insured Claim	means	any Claim brought or maintained:
		(a)	by an Insured Person alleging a Wrongful Employment Practice ; or
		(b)	by a Receiver or Manager appointed in respect of a Company in the framework of insolvency proceedings, directly or derivatively without the solicitation, voluntary assistance participation or co- operation of an Insured or an Outside Entity 's directors or officers unless such solicitation, voluntary assistance participation or co- operation is required by law or protected as Whistleblowing ; or
		(c)	by an Insured for contribution or indemnity if the Claim directly results from another Claim covered under this Policy; or
		(d)	by way of shareholder derivative action on behalf of a Company or Outside Entity , without the solicitation, voluntary assistance, participation or co-operation of an Insured or an Outside Entity 's directors or officers unless such solicitation, voluntary assistance participation or co-operation is required by law or protected as Whistleblowing ; or
		(e)	by a former director, officer or employee of a Company ;
		(f)	by an Insured or Outside Entity where if failing to do so such Insured or Outside Entity would incur legal liability.
2.25	Retention	means applica	any of the amounts set out at ITEM 6 of the Schedule, as able.
2.20	Potiend Director		
2.26	Retired Director	to the I	a director or officer who voluntarily ceased to hold such office prior Expiration Date as stated in ITEM $2(b)$ of the Schedule other than a lified director or where directly related to a Change in Control .
2.27	Securities	meana	any of the following issued by any entity:
		(a)	bonds, debentures, evidence of indebtedness, notes, shares, stocks or other equity or debt security; and
		(b)	certificates of interest or participation in, receipts for, warrants or other rights to subscribe to or purchase, voting trust certificates relating to, certificates of deposit for, or other documentary evidence of interest in any of the securities referred to in (a) above.
2.28	Securities Claim		
			any written demand or proceeding against an Insured alleging a on of any laws (statutory or common), rules or regulations regulating



Securities, the purchase or sale or offer or solicitation of any offer to purchase or sell **Securities**, or any registration relating to such **Securities**:

- brought by any person or entity alleging, arising out of, based upon or attributable to the purchase or sale, or offer or solicitation of any offer to purchase or sell any Securities of a Company; or
- (b) brought by a **Security** holder of a **Company** with respect to such **Security** holder's interest in **Securities** of such **Company**; or
- (c) brought by an administrative or regulatory body against a Company, but only if and to the extent that such proceeding is also commenced and continuously maintained against an Insured Person.

Securities Claim shall not include:

- (i) any criminal, administrative, or other regulatory proceeding commenced and continuously maintained solely against the **Company**; or
- (ii) any Claim brought by any Insured Person or any employee of a Company alleging, arising out of, based upon or attributable to the loss of, or the failure to receive or obtain, the benefit of any Securities, including warrants and options; or
- (iii) any Claim alleging that the price or consideration paid or proposed to be paid for Securities of any entity is inadequate, including but not limited to the amount of any judgment or settlement representing the amount by which such price or consideration is effectively increased; provided, however, that Defence Costs in relation to such Claims shall be covered.

means:

- (a) any entity with respect to which, at or before the inception of the **Policy Period**, and during such time that, the **Named Company**, either directly or through one or more **Subsidiaries**:
 - (i) owns more than 50% of the issued and outstanding shares of such entity; or
 - (ii) controls more than 50% of the voting rights within such entity; or
 - (iii) controls the right to vote for the election or removal of the majority of such entity's board of directors;

and

- (b) any entity acquired or created by the Named Company or any Subsidiary during the Policy Period during such time that the Named Company fulfils at least one of (i), (ii) or (iii) above in respect of such entity, unless such entity:
 - has total assets that exceed the limit stated in ITEM 14 of the Schedule, as calculated in accordance with the Named Company's usual accounting policies, principles and practices; or
 - (ii) has any of its **Securities** traded on any securities exchange in the United States of America; and
- (c) any other entity acquired or created by the **Named Company** or any **Subsidiary** during the **Policy Period**, on a provisional basis

2.29 Subsidiary



	entitie: respect Invest took p define Notwit cease: autom days f time th	 for a period of thirty (30) days after the date of creation of acquisition or until the end of the Policy Period, whichever is the earlier. The Insurer may at its sole discretion subsequently includ such entity as a Subsidiary, upon the Named Company' providing, during the above mentioned period of thirty (30) days sufficient details to permit the Insurer to assess and evaluate the potential increase in exposure, paying any additional premiur required and accepting any additional terms, conditions an limitations which the Insurer may require. In case the Insure decides not to subsequently include such entity as a Subsidiary, the entity will be considered as never having acquired the condition of Subsidiary. For the avoidance of doubt, coverage under this Policy shall inure only t entities or to natural persons employed or appointed by such entities i respect of Claims for Wrongful Acts actually or allegedly occurred of took place, during such time said entities are or were Subsidiaries a defined above. Notwithstanding the above, any entity that during the Policy Perio ceases to be a Subsidiary as defined above shall nevertheles automatically remain considered a Subsidiary during a period of thirty (30) days from the date it ceased to fulfil the above conditions, during which time the Named Company may request for the Insurer's written consert that such entity be subsequently considered a Subsidiary during a period of thirty (30). 		
	conditi will be	uch entity be subsequently considered a Subsidiary under the ions set out in (c) above. Failing such written consent, such entity considered to have ceased to be a Subsidiary on the day it ceased l condition $(a)(i)$, (ii) or (iii) above.		
2.30 Whistleblow	public Code	the protected providing of information by an Insured to certain authorities as defined under section 1514A of the United States (as inserted by section 806 of the Sarbanes-Oxley Act 2002) or any equivalent legislation in any jurisdiction.		
2.31 Wrongful Ac	t			
j	means			
	(a)	with respect to an Insured Person , any:		
		 actual or alleged act, error, misstatement, misleading statement, omission, breach of duty, breach of statute, civil or common law; or 		
		(ii) proposed act with respect to shareholder derivative actions only; or		
		(iii) Wrongful Employment Practice,		
		by the Insured Person acting in their capacity as such or solely because of such capacity; or		
	(b)	with respect to a Company , any actual or alleged act, error or omission by the Company in its capacity as such or solely because of such capacity, but only insofar as defined within Securities Claim .		
2.32 Wrongful				
Employment Practice	means	s in relation to the Company 's employees any actual or alleged:		



- (a) unfair dismissal or wrongful termination of employment or victimisation, whether actual or constructive; or
- (b) employment-related misrepresentation; or
- (c) sexual or other harassment in the workplace; or
- (d) wrongful deprivation of career opportunity, employment or promotion; or
- (e) wrongful discrimination related to employment; or
- defamation of character related to employment, or to the giving of a reference to an ex- employee; or
- (g) failure to employ or promote, unfair deprivation of career opportunity, unfair discipline, failure to grant tenure or negligent employee evaluation; or
- (h) retaliation against any employee upon such employee's actual or attempted exercise of his or her legal rights or duties ("whistleblower" retaliation).

3. Exclusions

The **Insurer** will not be liable to make any payment for **Loss** resulting from:

3.1. UNLAWFUL CONDUCT

Any Claim arising out of, based upon or attributable to:

- (a) the gaining by the **Insured** of any profit or advantage to which such **Insured** was not legally entitled; or
- (b) the commission by the **Insured** of any deliberately fraudulent or dishonest act.

This Exclusion 3.1 shall however only apply where the **Insured**'s behaviour is established by a final adjudication in the underlying action by any court, tribunal, legal panel or regulator or by a written admission of the **Insured**.

3.2. BODILY INJURY / PROPERTY DAMAGE

Any **Claim** arising out of, based upon or attributable to bodily injury, sickness, mental anguish or emotional distress or disturbance, disease or death of any person howsoever caused, or damage to or loss of or destruction of any tangible property including loss of use thereof; provided however that this Exclusion 3.2 shall not apply to:

- (a) any Claim made by any Securities holder of the Company, either directly or derivatively; or
- (b) Defence Costs incurred in respect of any Claim made against any Insured Person based upon the Corporate Manslaughter and Corporate Homicide Act 2007 of the United Kingdom or for gross negligence manslaughter, or for any breach of any health and safety or similar legislation under which said Insured Person could be found liable by reason of his or her committing a relevant Wrongful Act in his or her capacity as a director, officer or employee of the Company.

3.3. POLLUTION

Any **Claim** for the actual, alleged or threatened discharge, dispersal, release or escape of any substance whether it be solid, liquid, gaseous, biological, radiological or a thermal irritant, or a toxic or hazardous substance, or a contaminant including but not limited to asbestos or asbestos products, mycota or by-products, lead or lead containing products, smoke, vapours, dust, fibres, mould, spores, fungi, germs, soot, fumes, acids, alkalis, chemicals, air emissions, odour, waste water, oil, oil products, medical waste, and waste materials to be recycled, reconditioned or reclaimed, or for any direction or request to test for, monitor, clean up, remove, contain, treat, detoxify or neutralise any such substance or contaminant; provided however that this Exclusion 3.3 shall not apply to:



- (a) **Defence Costs** incurred in connection with such **Claim** up to the Sub-Limit stated in ITEM 4(b) of the Schedule; or
- (b) any Claim made by any Securities holder of the Company, either directly or derivatively.

3.4. TRUSTEE LIABILITY

Any **Claim** arising out of, based upon or attributable to breach of trust, fiduciary duty or negligence in relation to any retirement, pension, profit sharing, welfare or employee benefit programme or scheme established by the **Company** for the benefit of its directors, officers or employees, or for any breach of an **Insured Person**'s responsibilities imposed by law in relation to the foregoing.

3.5. USA INSURED v. INSURED

Any **Claim** arising out of, based upon or attributable to any **Claim** brought or maintained in the United States of America by, on behalf, at the instigation, or with the cooperation of, any **Company**, **Insured** or **Outside Entity**.

This Exclusion 3.5 shall not apply to Recognised Insured v. Insured Claims or Defence Costs.

3.6. PRIOR NOTICE

Any **Claim** arising out of, based upon or attributable to facts or circumstances underlying or alleged, or to the same or related or continuous or repeated **Wrongful Acts** alleged or contained, in any matter which has been reported, or with respect to which any notice has been given, under any policy of which this Policy is a renewal or replacement or which it may succeed in time.

3.7. PRIOR OR PENDING LITIGATION

Any **Claim** arising out of, based upon or attributable to any pending or prior civil, criminal, administrative or regulatory proceeding, investigation, arbitration, demand or adjudication as of the Continuity Date stated in ITEM 11 of the Schedule, or alleging or derived from the same or essentially the same facts or circumstances as alleged in such pending or prior proceeding, investigation, arbitration, demand or adjudication.

3.8. PUBLIC OFFERINGS

Any **Claim** arising out of, based upon, or attributable to any public offering of **Securities** during the **Policy Period**; provided however that this **Exclusion 3.8** shall not apply to:

- (a) debt offerings anywhere in the world; or
- (b) any public offering of equity of a **Company** outside the United States of America where the total value of such placement or offering does not exceed 50% of the market capitalisation of such **Company** immediately prior to such offering.

For the purposes of determining the applicability of these Exclusions, the behaviour or knowledge of an **Insured Person** shall not be imputed to any other **Insured Person** except for Exclusions 3.6 and 3.7.

4. Extensions

4.1. DISCOVERY PERIOD

This Policy shall be extended to cover **Claims** first made, or in the case of an **Investigation**, first commenced, subsequent to the **Policy Period** but during any applicable **Discovery Period**, solely for **Wrongful Acts** actually or allegedly committed, or in the case of an **Investigation**, circumstances which occurred, before the Expiration Date stated in ITEM 2(b) of the Schedule.

A Discovery Period shall be afforded under the following conditions:

- (a) If, subsequent to the expiration of the **Policy Period**, this Policy is not renewed or replaced by any other policy affording directors' and officers' liability coverage, the **Insurer** will grant:
 - (i) an automatic **Discovery Period** as stated in ITEM 13(a) of the Schedule at no additional premium; and



- (ii) an automatic **Discovery Period** as stated in ITEM 13(b) of the Schedule solely for **Retired Directors** at no additional premium; and
- (iii) subject to written request to this effect and payment of the applicable additional premium before the Expiration Date stated in ITEM 2(b) of the Schedule by the Named Company, one of the optional Discovery Periods as stated in ITEM 13(c) of the Schedule at the corresponding additional premium.

The additional premium shall be deemed to be fully earned as of the inception of the **Discovery Period**.

- (b) Any **Discovery Period** invoked shall be automatically cancelled upon the effective date or the date of execution of any other policy affording similar coverage to part or all of the **Insureds**, whichever is the earlier.
- (c) Rights to a Discovery Period shall automatically lapse upon a Change in Control, however the Insurer may, at its sole discretion, quote for a run-off policy of up to seventy-two (72) months upon the written request of the Named Company on whatever terms, conditions and limitations the Insurer deems appropriate.

4.2. INVESTIGATION COSTS

This Policy shall be extended to cover any **Insured Person**'s **Investigation Costs** arising out of the **Insured Person**'s preparation for or attendance at any **Investigation** first commenced during the **Policy Period** (or **Discovery Period**, if applicable) relating to any matters existing prior to the Expiration Date subject to the Sub-Limit specified in ITEM 4(c) of the Schedule.

Solely for the purposes of giving effect to this Extension 4.2, Definition 2.3 of Claim is extended to include any Investigation and Definition 2.6 of Defence Costs is extended to include Investigation Costs.

4.3. EXTRADITION PROCEEDINGS

This Policy shall be extended to include as **Claims** and, therefore, to cover **Loss** arising therefrom, any proceedings against an **Insured Person** following a request or arrest warrant for deportation or extradition, including an appeal or separate proceeding to overturn a deportation, extradition or arrest order, provided such request or arrest is not issued as a consequence of such **Insured Person** being unlawfully at large in any country or jurisdiction after final adjudication by the court of another country.

For the purposes of this Extension 4.3 solely, such **Claim** shall be deemed first made upon receipt by the **Insured Person** of an official notice in writing from the responsible government authority advising of a request for extradition being made against them, or upon execution of a warrant for arrest of such **Insured Person**, whichever is the earlier.

4.4. ESTATES, HEIRS AND LEGAL REPRESENTATIVES

This Policy shall be extended to include as **Insured Persons** the estates, heirs, legal representatives or assigns of an **Insured Person** who is deceased or the legal representatives or assigns of an **Insured Person** who is incompetent, insolvent or bankrupt, to the extent that such person is subject to a proceeding solely by reason of an actual or alleged **Wrongful Act** of such deceased, incompetent, insolvent or bankrupt **Insured Person** and that such **Insured Person** would have been covered by this Policy for **Loss** in the absence of their death, incompetence, insolvency or bankrupty.

4.5. SPOUSES AND DOMESTIC PARTNERS

This Policy shall be extended to include as **Insured Person** any **Insured Person**'s lawful spouse or domestic partner, including same sex relationship civil partnerships, to the extent that such person is subject to a proceeding solely by reason of their ownership interest in property which a claimant seeks as recovery in respect of a **Claim** against such **Insured Person**.

4.6. COMPANY CRISIS RESPONSE COSTS

Where, during the **Policy Period**, an event has caused or is likely to cause, in the reasonable opinion of the Chief Financial Officer of a **Company**, within a period of 24 hours, the price per share of such **Company**'s common stock to decrease by 15% net of the percentage change in the relevant



Standard & Poor's Composite Index, this Policy is extended to include as **Defence Costs** the reasonable costs and expenses incurred by such **Company** during the **Policy Period** (or **Discovery Period**, if applicable), for the professional advice of a public relations consultant or legal counsel, regardless of whether a **Claim** is ever made in relation to such event, provided:

- (a) the **Insured** demonstrates to the **Insurer**'s reasonable satisfaction that such costs and expenses have minimised or are likely to minimise the potential harm to such **Company** resulting from such event; and
- (b) such costs and expenses have been notified to the **Insurer** in accordance with the provisions of this Policy applicable to the notification of **Claims**.

Cover under this Extension 4.6 is subject to the maximum aggregate Sub-Limit stated in ITEM 4(d) of the Schedule.

4.7. REPUTATIONAL MITIGATION COSTS

This Policy shall be extended to include as **Loss** the reasonable and necessary costs and expenses incurred by an **Insured Person** for the professional advice of a public relations consultant appointed with the **Insurer**'s prior written consent (not to be unreasonably withheld or delayed) to mitigate the adverse effect of a covered **Claim** or **Investigation**.

Cover under this Extension 4.7 is subject to the maximum aggregate Sub-Limit stated in ITEM 4(e) of the Schedule.

4.8. MANAGEMENT BUY-OUT OF A SUBSIDIARY

If during the **Policy Period** a **Subsidiary** ceases to be a **Subsidiary** due to a management buy-out, then upon written notification from the **Named Company** to the **Insurer** prior to such event and subject to the **Policy Period**, this Policy shall provide coverage in respect of **Claims** for **Wrongful Acts** actually or allegedly committed, or circumstances occurring, during the 45 days immediately after the completion date of such buy-out.

4.9. EMERGENCY COSTS

The **Insurer** will waive the requirement for its prior written consent to the incurring of **Defence Costs** up to the maximum aggregate Sub-Limit stated in ITEM 4(f) of the Schedule where it was not reasonably practicable for the **Insured** to seek the **Insurer**'s prior written consent.

4.10. ASSETS AND LIBERTY PROTECTION

This Policy shall be extended to cover as **Loss**, up to the maximum aggregate Sub-Limit stated in ITEM 4(a) of the Schedule, the reasonable legal and other professional fees, costs and expenses incurred by an **Insured Person** to bring or defend legal proceedings first instituted during the **Policy Period**, in order to obtain the dismissal, discharge or revocation of an **Assets or Liberty Restriction**, provided such fees, costs and expenses have been notified to the **Insurer** in accordance with the provisions of this Policy applicable to the notification of **Claims**.

4.11. BAIL BOND COSTS

This Policy shall be extended to cover as Defence Costs, up to the maximum aggregate Sub-Limit stated in ITEM 4(h) of the Schedule, the reasonable premium (but not the collateral) to obtain a bail bond placed upon an Insured Person by a criminal court in connection with a covered Claim.

5. Claims Conditions

5.1. NOTICE

- (a) The Insured shall give written notice, including full details, to the Insurer of any Claim as soon as reasonably practicable within the Policy Period (or Discovery Period, if applicable), and, where it has not been reasonably practicable for the Insured to give notice during the Policy Period (or Discovery Period, if applicable), then notice shall be given within thirty (30) days of the date of expiration of the Policy Period (or Discovery Period, if applicable).
- (b) If written notice of a **Claim** has been given to the **Insurer** as prescribed above, then any further **Claim** which arises out of, based upon or attributable to the same or related or continuous or



repeated **Wrongful Acts** will be considered together with the earlier **Claim** as a single **Claim** and will be deemed to have been first noticed at the time of the original notice.

- (c) If, during the **Policy Period**, the **Insured** becomes aware of any circumstances which may reasonably be expected to give rise to a **Claim**, and gives written notice to the **Insurer** of such circumstances and the reasons for anticipating such a **Claim**, with full particulars as to dates, persons and entities involved, (where known), potential claimants (where known), and the consequences which have resulted or may result from any anticipated **Wrongful Act**, then any **Claim** subsequently arising out of, based upon or attributable to essentially the same circumstances or **Wrongful Acts** will be deemed to have been first made at the time notice was first given.
- (d) All notices under this Claims Condition 5.1 shall be in writing, referring to the Policy Number, and be made to the address set out in ITEM 9 of the Schedule.
- (e) The **Insurer** shall be only liable in respect of **Claims** notified in compliance with this Claims Condition 5.1.

5.2. DEFENCE AND SETTLEMENT OF CLAIMS AND CONSENT

- (a) It is the duty of the Insured, not the Insurer, to defend Claims. The Insurer shall be entitled to participate fully in the investigation, defence and negotiation of any settlement of any Claim. In respect of any Claim brought or maintained by, on behalf of or at the instigation of any Insured, Outside Entity or the latter's directors or officers other than a Recognised Insured v. Insured Claim, the Insurer shall have the right (but not the duty) to control the investigation, defence and negotiation of any settlement of such Claim.
- (b) An **Insured** shall not admit or assume any liability, enter into any settlement agreement, consent to any judgment, pay any **Loss**, or otherwise incur any **Defence Costs** without the **Insurer**'s prior written consent, which shall not be unreasonably withheld or delayed. The **Insurer** shall not be liable to pay any settlement incurred without its prior written consent. The reporting of matters to a regulatory body having authority to investigate the affairs of an **Insured** without the prior written consent of the **Insurer** shall not be considered a contravention of this Claims Condition 5.2(b), provided that the **Insured** is prohibited from requesting such consent and that the **Insured** seeks the **Insurer**'s consent in accordance with this Claims Condition 5.2(b) as soon as such prohibition is lifted or has lapsed.
- (c) The **Insured** shall provide to the **Insurer** all information, assistance and cooperation with regard to a **Claim**.
- (d) The **Insurer** shall advance **Defence Costs** on an as-incurred basis in respect of covered **Claims**. If it is finally determined that any such **Defence Costs** so advanced are not covered under this Policy, the **Named Company** shall repay such amounts to the **Insurer**.

5.3. ALLOCATION

- (a) The Insurer shall pay only those amounts or portions of Loss allocated to covered matters claimed against the Insured. If the Insured incurs any Loss arising out of a Claim that includes both matters covered and matters not covered by this Policy, or that is made against both covered and non-covered parties, the Insured and the Insurer shall use their best efforts to determine a fair and proper allocation of the proportion of the Loss covered hereunder, taking into account the relative legal and financial exposures of the parties to the Claim and the relative benefits to be obtained by the resolution of the Claim.
- (b) If an allocation cannot be agreed between the **Insured** and the **Insurer**, then the parties agree that it shall be determined, having regard to the principles stated in this Claims Condition, by a legal counsel to be mutually agreed upon, who shall act as an expert and not an arbitrator and whose determination shall be based upon the written submissions of the parties. There shall be no obligation on such counsel to provide reasons unless specifically requested by the **Insured** or the **Insurer**.
- (c) The costs of any reference to expert determination under this Claims Condition shall be borne equally by both the **Insured** and the **Insurer**.

5.4. PRIORITY OF PAYMENTS



If the **Insurer** is liable to pay **Loss** covered under more than one Insuring Agreement, then it shall pay such **Loss** in the order it falls due. However, where it appears reasonably likely the **Limit of Liability** shall become exhausted by payments of **Loss** the **Insurer** shall, subject to the **Limit of Liability** and unless compelled otherwise by law or any judicial or regulatory order, pay **Loss** in the following order:

- (a) to **Insured Persons** under Insuring Agreement 1.1 and Extension 4.2; then
- (b) to **Companies** under Insuring Agreement 1.2; then
- (c) to **Companies** under Insuring Agreement 1.3.

5.5. SUBROGATION AND RECOVERIES

- (a) In the event of any payment under this Policy, the **Insurer** shall be subrogated to the extent of such payment to all of the **Insured**'s rights of recovery. The **Insured** shall execute all papers required and do everything reasonably necessary to secure such rights and to enable the **Insurer** to bring any recovery action or suit as reasonably required by the **Insurer**.
- (b) Any recovery received shall first be applied against any payment made by the **Insurer** with any balance remaining thereafter being remitted to or retained by the **Insured** or the **Company**, as applicable.
- (c) The **Insurer** shall not exercise any right of subrogation against an **Insured Person** unless Exclusion 4.1 applies to such **Insured Person**.

6. General Conditions

6.1. CHANGE IN CONTROL AUTOMATIC RUN-OFF

If, during the **Policy Period**, a **Change in Control** occurs, then coverage under this Policy will continue in full force and effect until the end of the **Policy Period** with respect to **Claims** for **Wrongful Acts** committed or allegedly committed, and to **Investigations** in relation to events that actually or allegedly occurred or took place, before the effective date of such **Change in Control**, but coverage will cease with respect to **Claims** for **Wrongful Acts** committed or allegedly committed, and to **Investigations** in relation to events that actually or allegedly occurred or took place, thereafter (unless otherwise agreed to by the **Named Company** and the **Insurer**) and the premium will be considered fully earned in consideration of the coverage provided.

6.2. LIMIT OF LIABILITY AND RETENTION

- (a) Limit of Liability and Sub-Limits:
 - (i) The **Insurer**'s maximum aggregate liability under this Policy for all **Loss** shall not exceed the **Limit of Liability**, regardless of the number of **Claims**, or **Insureds** who claim under this Policy.
 - (ii) All Sub-Limits stated in ITEM 4 of the Schedule are aggregate for the whole **Policy Period** (and **Discovery Period**, if applicable) regardless of the number of **Claims** and are part of and not in addition to the **Limit of Liability**.
 - (iii) Notwithstanding the above, the **Non-Executive Director Extra Limit** is separate from and in addition to the **Limit of Liability**.

The Non-Executive Director Extra Limit is an aggregate amount per Non-Executive Director (as stated in ITEM 5(a) of the Schedule), subject to the aggregate limit for all Non-Executive Directors combined as stated in ITEM 5(b) of the Schedule.

(b) Retentions:

- (i) The Insurer will be liable only for the amount of Loss which exceeds the Retention. Such Retention is to be borne by the Insured and remains uninsured.
- (ii) A **Retention** shall not apply to **Non-Indemnifiable Loss** covered under Insuring Agreement 1.1. All other **Loss** covered under Insuring Agreement 1.1 shall be subject



to a **Retention** to be repaid by the **Company** to the **Insurer** but not to be applied against the **Insured Person**.

(iii) In the event that a Claim is covered under more than one Insuring Agreement, a single Retention amount will apply to all Loss resulting from such Claim, which shall be the highest of the applicable Retention amounts.

6.3. OTHER INSURANCE AND OTHER INDEMNIFICATION

- (a) This Policy shall always apply in excess of any other valid and collectible insurance or indemnification available to the **Insured**.
- (b) Coverage for **Claims** against an **Outside Director** will be specifically in excess of, and will not contribute with:
 - (i) any insurance policy purchased by the Outside Entity that provides similar coverage to such Outside Director (if such other insurance is provided by the Insurer, then the Limit of Liability for Loss under this Policy shall be reduced by the amount paid for the benefit of the Outside Entity and/or the Outside Director under the other insurance provided by the Insurer to the Outside Entity); and
 - (ii) any other indemnification from any other source to such **Outside Director**.

6.4. REPRESENTATIONS AND SEVERABILITY

- (a) The information, particulars and statements contained or referred to in the **Proposal** were material to its acceptance of the risk assumed under this Policy and have been relied upon by the **Insurer**.
- (b) This Policy shall not be avoided on grounds of misrepresentation except for the deliberate misrepresentation or deliberate non-disclosure of the **Insured**, where established by final adjudication or formal written admission by or on behalf of such **Insured**.
- (c) For the purposes of determining the entitlement to cover under or avoidance of this Policy in respect of an **Insured**:
 - No knowledge or information possessed by, or conduct of, any Insured Person will be imputed to any other Insured Person;
 - (ii) With respect to Insuring Agreement 1.3:
 - the statements made by, information or knowledge possessed by and any conduct of any past, present or future chief executive officer or chief financial officer (or the equivalent executive or management position) of the Named Company shall be imputed to all Companies; and
 - the knowledge and conduct of any past, present or future chief executive officer or chief financial officer (or the equivalent executive or management position) of any other **Company** at the Inception Date shall be imputed to such **Company**.

6.5. PAYMENT OF PREMIUM

The **Insurer**'s liability under this Policy shall be subject to full payment of the premium stated in ITEM 7 of the Schedule by the **Named Company**.

The **Insurer** may cancel this Policy for non-payment of premium by sending not less than thirty (30) days notice to the **Named Company** at the address stated in ITEM 1(b) of the Schedule. The **Insurer** may not otherwise cancel this Policy.

- 6.6. NOTICES AND AUTHORITY
 - (a) The Named Company shall act on behalf of all Insureds with respect to the giving and receiving of any notice required under this Policy, the payment of all premiums, the allocation of Loss, authorisations and disclosures in respect of the personal data, the declaration of risk and execution of this Policy and any amendments thereto.



(b) In the event of a Claim by the Named Company or where, in relation to a Claim, the Named Company has some other conflict of interest, an Insured Person may withdraw their consent to the Named Company acting on their behalf with regard to the handling of such Claim, and elect to communicate directly with the Insurer; the Insurer shall have no obligation to communicate with any other Insured concerning such Claim.

6.7. INTERPRETATION

- (a) Any reference in this Policy to:
 - a statute, statutory instrument, regulation or order shall include all amendments made to them or any re-enactment, and shall include any equivalent legislation enacted in any other relevant jurisdiction; and
 - (ii) the singular shall include the plural and vice versa; and
 - (iii) the masculine shall include the feminine and vice versa; and
 - (iv) a position or title or legal status of an individual shall include the equivalent position in any other relevant jurisdiction.
- (b) Policy headings and titles are for reference only and shall have no interpretational value.
- (c) This Policy shall not be assigned without the **Insurer**'s prior written consent, and any other purported assignment shall be null and void.
- (d) Nothing in this Policy is intended to confer a directly enforceable benefit on any party other than the **Insured**.

6.8. APPLICABLE LAW AND JURISDICTION

This Policy is to be governed by, and its terms are to be construed in accordance with, the applicable law stated in ITEM 10(a) of the Schedule. Any dispute or difference arising under or in respect of this Policy is to be subject to and determined within the exclusive jurisdiction stated in ITEM 10(b) of the Schedule.

6.9. ENTIRE AGREEMENT

By acceptance of this Policy, the **Named Company** and the **Insurer** agree that this Policy (including the Proposal and any materials submitted therewith) and any written endorsements attached hereto constitute the sole and entire agreement between the parties with respect to this insurance. Any prior agreement or understanding between the parties is therefore no longer valid.

6.10. TERRITORY

This Policy applies to **Wrongful Acts** actually or allegedly taking place or **Claims** made anywhere in the world.

6.11. TRADE SANCTIONS

This Policy does not apply to the extent any applicable trade or economic sanctions, or other laws or regulations prohibit the **Insurer** from providing insurance, including, but not limited, to the payment of **Loss**.

6.12. RIGHTS OF THIRD PARTIES

Nothing in this Policy is intended to confer a directly enforceable benefit on any third party other than an **Insured**, whether pursuant to the Contracts (Rights of Third Parties) Act 1999 of England and Wales or otherwise.



Personal Data Protection

Tokio Marine HCC respects your right to privacy. In our Privacy Policy (available at <u>https://www.tmhcc.com/en/legal/privacy-policy</u>) we explain who we are, how we collect, share and use personal information about you, and how you can exercise your privacy rights. If you have any questions or concerns about our use of your personal information, then please contact <u>DPO@tmhcc.com</u>.

We may collect your personal information such as name, email address, postal address, telephone number, gender and date of birth. We may also collect your sensitive personal information such as data relating to your physical or mental health or condition. We need the personal or sensitive personal information to enter into and perform a contract with you. We retain personal information and sensitive personal information we collect from you where we have an ongoing legitimate business need to do so.

We may disclose your personal or sensitive personal information to:

- our group companies;
- third party services providers and partners who provide data processing services to us or who otherwise
 process personal information for purposes that are described in our Privacy Policy or notified to you when
 we collect your personal information;
- any competent law enforcement body, regulatory, government agency, court or other third party where we believe disclosure is necessary (i) as a matter of applicable law or regulation, (ii) to exercise, establish or defend our legal rights, or (iii) to protect your interests or those of any other person;
- a potential buyer (and its agents and advisers) in connection with any proposed purchase, merger or acquisition of any part of our business, provided that we inform the buyer it must use your personal information only for the purposes disclosed in our Privacy Policy; or
- any other person with your consent to the disclosure.

Your personal and sensitive personal information may be transferred to, and processed in, countries other than the country in which you are resident. These countries may have data protection laws that are different to the laws of your country. We transfer data within the Tokio Marine group of companies by virtue of our Intra Group Data Transfer Agreement, which includes the EU Standard Contractual Clauses.

We use appropriate technical and organisational measures to protect the personal information that we collect and process about you. The measures we use are designed to provide a level of security appropriate to the risk of processing your personal information.

You are entitled to know what data is held on you and to make what is referred to as a **Data Subject Access Request ('DSAR')**. You are also entitled to request that your data be **corrected** in order that we hold accurate records. In certain circumstances, you have other data protection rights such as that of **requesting deletion**, **objecting to processing, restricting processing** and in some cases **requesting portability**. Further information on your rights is included in our Privacy Policy.

You can **opt-out of marketing communications** we send you at any time. You can exercise this right by clicking on the "unsubscribe" or "opt-out" link in the marketing e-mails we send you. Similarly, if we have collected and processed your personal or sensitive personal information with your consent, then you can **withdraw your consent** at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your personal information conducted in reliance on lawful processing grounds other than consent. You have the **right to complain to a data protection authority** about our collection and use of your personal information.



Complaints Procedure

Tokio Marine HCC is dedicated to providing a high-quality service at all times to the **Insurer**'s clients. Should the **Named Company** or the **Insureds** not be satisfied, please contact Tokio Marine HCC as follows:

For any questions or concerns about the Policy or any Claim's handling please contact:

The Compliance Officer, Tokio Marine HCC Torre Diagonal Mar Josep Pla, 2, Planta 10 08019 Barcelona, Spain

If your concerns are not addressed to your satisfaction, or if their resolution is within the direct control of the **Insurer**, then please write to:

Head of International Compliance HCC UNDERWRITING AGENCY LTD 1 Aldgate, London, EC3N 1RE United Kingdom

Should Tokio Marine HCC be unable to resolve any difficulty directly with you to your satisfaction, you may be entitled to refer the dispute to the United Kingdom Financial Ombudsman Service and/or the Complaints Service of the Spanish Directorate General for Insurance and Pension Funds who will review your case and who may be contacted at:

Financial Ombudsman Service

Exchange Tower

London

E14 9SR

Email: complaint.info@financial-ombudsman.org.uk

Telephone: +44 (0)300 123 9 123

IN WITNESS WHEREOF, the **Insurer** has caused this Policy to be executed by its authorised officers, but this Policy will not be valid unless signed on the Schedule by a duly authorised representative of the **Insurer**.