



Professional Risks Division

Liability Insurance - How to Deal with Contracts

Insuring liabilities under contract: the essentials

Without a doubt, some of the most common queries received by liability underwriters relate to the responsibilities of policyholders under contracts entered into with their customers, clients or principals, and the impact that those responsibilities have on their liability insurance. Here we present a brief guide to some of the most common issues, and most importantly, how to try and ensure your insurer is comfortable to underwrite a particular risk.

Some common questions



Getting your insurer onside

We hope this brief Q&A is helpful in relation to insuring certain liabilities that arise under contract. When it comes to the placement and acceptance of particular risk, we have found that, in our experience, common questions around contractual liability keep occurring:

- Is the insured covered for this contract?
- Should the insured accept the terms of this contract?
- Is this contract acceptable to you (insurers)?

We can't promise to provide comprehensive legal advice, but we do have a long history in this field, and we are happy to help guide you where we can. What we can do is provide a framework for how we expect contracts to run or to be worded. Then you can be confident that, as long as you stick to this framework, you can ensure that the cover that we provide matches as much as it possibly can with the terms of that contract.

Insurers are unlikely to take kindly to being sent through a 200-page contract with the request "can you read this and let us know if it is acceptable to you?" but it is not unreasonable to expect an underwriter to give their view on:

- clauses in contracts that allocate the responsibility for losses
- indemnity and hold harmless provisions
- insurance requirements
- joint insured provisions (we'd rather not agree to these, but we'll try and find an alternative solution!)

As we have said, insurers will step back from giving any specific legal advice, but they should be able to give guidance as to where the contract may go beyond what they are prepared to accept, and this could include:

- The policyholder accepting liability for things that are not its fault, such as agreeing to be liable for damage that could be caused by someone else's activities
- The policyholder accepting liability for things that it would not be liable for in common law. In practice, this usually means things that the policyholder would not be liable for in negligence or under statute
- The policyholder agreeing to indemnify another party without restricting to things that are the fault of the policyholder
- The policyholder agreeing to hold somebody harmless for something that is the other person's fault.

The solution

When it comes to agreeing contractual terms, insurers should acknowledge that they should not be the drivers of how commercial entities agree to trade with each other, but that doesn't mean the insurance implications shouldn't be a big consideration from the outset.

All too often, these are left until the end of the contract negotiations, resulting in a last-minute panic to get insurers on board with the terms.

As such, insurers generally like to see:



clear language that defines what each party is responsible for



each party being responsible for their own mistakes



hold harmless and indemnity clauses limited so that they simply protect the innocent party from someone else's wrongdoing



no joint insurance requirement



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