



Tokio Marine HCC and STA International Recommended International Debt Collection Solution



Transparent Debt Collection

As Tokio Marine HCC's portfolio becomes more international, the time is right to refer our customers to an expert debt collection solution specifically for non-UK debts. We are delighted to announce STA International (STA) as our new International Debt Collection partner. Using STA gives our customers the confidence that their international debts will be collected efficiently and when they are unable to collect, we will be paying claims faster than if another debt collector is used.

This service is available to all our customers immediately.

STA will ensure that if your customer has the ability to pay, you will be paid. If they cannot pay, you have peace of mind that your Tokio Marine HCC credit insurance policy will respond, usually within days.

To start using the debt collection service please contact either your specialist broker, your Tokio Marine HCC Account Executive or register with STA directly on

+ 44 (0)1622 600921

ask for Sales and use 'Tokio Marine HCC' as a reference.

The Key Features of the STA International Debt Collection Solution are:

- **Time saving** - No need to advise Tokio Marine HCC about the potential claim. STA will take care of that for you. You notify them, they notify us.
- **No collection, no fee** - No charge for debts which are not collected (except in cases where legal proceedings have been instigated).
- **Simple fee structure** - 10% * plus VAT charged on amounts recovered with no minimum fees (cases requiring legal action are quoted on a case-by-case basis).
- **Freedom of choice** - No obligation. Use it for one debt, all of your debts or anything in between.
- **Collections to suit you** - STA offer credit control, debt collection and managed legal services to suit any requirement.
- **Late payment charges** - STA will always aim to collect late interest and its commission in order to reduce the cost of collection.
- **Cheaper, faster collection** - STA collects 77% of international debts itself with only 23% collected by its overseas agents at extra cost.
- **Worldwide Coverage** - STA's UK-based team successfully manage collections worldwide, with in-house resource covering most markets and partners worldwide to provide coverage for exceptional emerging markets.

*additional charges may apply where international agents or court processes are required

STA International is an award-winning debt collection agency; our Maidstone based foreign national collectors collecting 77% of all the international monies recovered from 135 countries in 2017. This high level of recovery helps minimise your cost of collection, and gets the money into your account quicker, with our overseas offices and agents recovering the 23% balance at additional cost. 24/7 online reporting gives you transparency and peace-of-mind.

Tokio Marine HCC has negotiated preferential rates for our customers. For introducing your business, STA will pay us 10% of all collection fees paid by you, to cover the costs of administering the facility. You are not obliged to use this service.



**International Debt Recovery
No Collection | No Commission**

Contact us

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